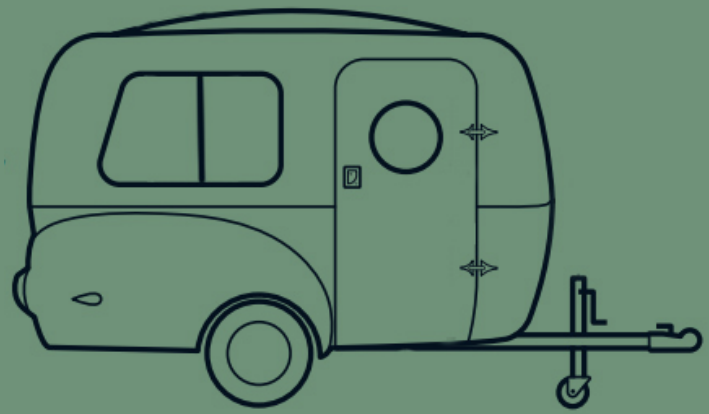
FIVE-YEAR / LIMITED

FIBERGLASS STRUCTURAL WARRANTY

+ SUPPORT BOOKLET

HAPPIER CAMPER
5
YEARS
STRUCTURAL FIBERGLASS WARRANTY
1 YEAR
LIMITED WARRANTY



HAPPIERCAMPER.COM

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Warranty terms come first, followed by appliance and component support contacts. Use your owner manual for operating and care instructions.

WARRANTY VERSION / OCTOBER 12, 2026
Visit the website’s Resources page for the latest manuals, warranty information and support updates. Keep the warranty supplied with your camper; later updates do not reduce the rights it gives you.

COVERAGE AT A GLANCE

Two limited warranties run concurrently from the original retail delivery date.

ONE YEAR FOR CAMPER WORKMANSHIP

For 12 months, covered original materials, assembly and installation supplied by and attributable to Happier Camper are warranted against defects in materials and workmanship under the terms that follow. This includes covered factory installation workmanship for third-party equipment, not that supplier’s internal product failure.

FIVE YEARS FOR STRUCTURAL FIBERGLASS

For five years, coverage applies only to a defined structural defect in the original fiberglass structural body. After year one, other camper systems do not gain five-year coverage merely because they are attached to the shell.

ELIGIBILITY

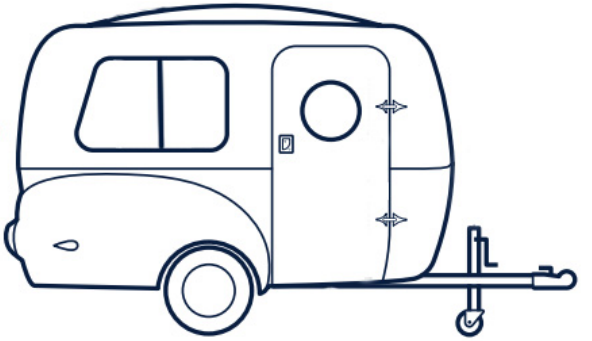
These terms apply to an eligible new HC1, HC1 Studio, HC1 Venture or HC Traveler when Happier Camper issues this warranty with the retail sale. A current online booklet does not add five-year coverage to a trailer sold with different terms. Keep the warranty issued for your VIN.

READ THE COMPLETE TERMS

The summary is an overview. Coverage, exclusions, service procedure and non-waivable legal rights are described in the following pages. Operating and maintenance instructions are in the separate owner manual.

LIMITED WARRANTY TERMS

Defined coverage, clear service steps and owner responsibilities.



LIMITED WARRANTY

COVERAGE AND SERVICE

WHO IS COVERED AND FOR HOW LONG

Happier Camper, Inc. is the warrantor.

ORIGINAL RETAIL PURCHASER

These limited warranties cover the original retail purchaser of an eligible new trailer sold in the United States or Canada with this warranty. Personal camping or mobile business use does not, by itself, change coverage. These warranties are nontransferable except where law requires otherwise. Resale does not extend the original coverage periods.

WHEN COVERAGE BEGINS

Both periods begin on the original retail delivery date. Retain reasonable evidence of that date, such as delivery or purchase documents. Returning a registration card or signing an acknowledgment is not a condition of reviewing a claim.

REPORTING A SUSPECTED DEFECT

Contact Happier Camper as soon as reasonably possible after discovering a suspected covered condition. Include when it began and when you discovered it. There is no separate fixed notice deadline in this booklet that overrides applicable law. Unreasonable delay may affect only additional damage attributable to the delay, to the extent permitted by law.

EXPIRATION

Coverage is for defects arising during the applicable term. Expiration does not shorten a legally required extension, a statutory claim period, or rights concerning a covered defect reported during its term.

ONE-YEAR LIMITED CAMPER WARRANTY

Coverage is limited to original defects attributable to Happier Camper.

COVERED WORK

For 12 months from original retail delivery, Happier Camper warrants its original materials, assembly and installation against defects in materials and workmanship under normal use and care. Covered original work includes installation of doors, windows, hatches, exterior penetrations, wiring, plumbing, propane lines and third-party equipment.

COVERED SERVICE

After confirming a covered defect, Happier Camper will provide an appropriate repair or replacement remedy within the time required by applicable law. It may arrange a qualified repair, repair at a Happier Camper facility or supply a suitable replacement part with an approved installation path. Covered parts and authorized covered labor are provided without charge to the owner, subject to the expense provisions and applicable law.

REPAIR METHOD

New, remanufactured or functionally equivalent parts may be used where lawful. The repair method must address the covered condition. Repair or replacement does not extend the original term except where law requires. Any legally required replacement, refund or other remedy remains available.

ROUTINE OWNERSHIP

This warranty does not promise a maintenance-free camper. Ordinary care, adjustments and operating instruction are distinguished from a defect in the exclusions that follow.

FIVE-YEAR STRUCTURAL FIBERGLASS WARRANTY

FIBERGLASS STRUCTURAL BODY

Only the structural fiberglass laminate of the original inner and outer molded body shells and the factory-bonded fiberglass joints connecting those shells.

COVERED STRUCTURAL DEFECT

A crack, fracture, laminate separation or failure of a factory-bonded fiberglass joint caused by defective original materials or manufacturing workmanship that materially reduces the strength or structural integrity of that defined body.

DURATION AND SERVICE

For five years from original retail delivery, Happier Camper warrants the defined body against a Covered Structural Defect. The covered repair or replacement procedure on the preceding page applies. During years two through five, only this defined structural coverage continues.

OUTSIDE THE DEFINITION

Gelcoat, surface finishes, windows, doors, hatches, seals and sealants, flooring, cabinetry, chassis, running gear, appliances, hardware, attachments, Adaptiv components and third-party products are outside five-year structural coverage. An item does not become structural merely because it is fastened or bonded to the shell.

> Water intrusion after year one is covered under the five-year warranty only when directly caused by a Covered Structural Defect, subject to applicable law.

THIRD-PARTY EQUIPMENT AND SUPPORT

Independent suppliers have their own product instructions and warranties.

PRODUCT FAILURE VERSUS INSTALLATION

These voluntary Happier Camper warranties do not cover an independent supplier's internal defect, malfunction, performance, recall, software or connected-service issue. Covered original installation workmanship remains within the one-year camper warranty. Statutory rights against Happier Camper or a seller are not excluded.

TYPICAL SUPPLIER PRODUCTS

Appliances, furnace and water heater, refrigerator, fan, air conditioner, cooktop, pumps, faucets, toilet, batteries, solar equipment, electrical distribution equipment, axles, brakes, tires, stabilizers and awnings. The actual model and serial label identifies the supplier.

DIRECT COMPONENT ASSISTANCE

Contact Happier Camper about a problem with equipment installed in your trailer. We can help determine whether it concerns our original installation or the supplier's product, and identify the relevant manufacturer and service channel. You may also contact the manufacturer directly about its product warranty. You do not have to finish a supplier claim before asking us to review a possible installation defect.

OPERATING GUIDANCE

Use the owner manual and appliance instructions to learn everyday operation. Personal training, campsite setup, upgrades and changes based on preference are not warranty repairs. Being new to camping does not change coverage for a covered defect.

OWNER RESPONSIBILITIES

Maintain and operate the trailer under the owner and component instructions.

REASONABLE CARE

1. Observe the actual tire, loading, hitch and electrical ratings. Secure cargo and complete the departure inspection.
2. Clean, ventilate, inspect seals and maintain the shell and running gear. Winterize water-bearing equipment before freezing.
3. Keep reasonable service records and describe the condition accurately, including prior modifications or repairs.
4. Stop use when it would be unsafe or materially worsen damage. Take reasonable steps to protect the trailer.
5. Provide reasonable photographs, records and inspection access needed to evaluate the particular condition. Complete only safe, owner-accessible checks.

LIMITS ON OWNER WORK

You are not required to perform specialized, structural, brake, propane, high-voltage electrical or other safety-critical work as a condition of ordinary claim review. Necessary maintenance or a repair at an independent shop does not by itself void unrelated coverage.

CAUSE MATTERS

A failure to maintain or an improper repair may exclude damage caused or materially worsened by that failure. A separate original covered defect remains subject to these terms.

WHAT IS NOT COVERED

These exclusions apply only to the extent permitted by applicable law.

ROUTINE MAINTENANCE AND WEAR

Cleaning, waxing, lubrication, inspection, ordinary resealing, adjustment, winterization and replacement of worn or consumable items. A factory defect in an installation or component manufactured by Happier Camper is not converted into maintenance merely by labeling the remedy an adjustment.

COSMETIC CONDITIONS

Normal fading, oxidation, discoloration, scuffs, chips, stains, finish aging, surface waviness, print-through and cosmetic crazing that does not represent a covered defect or impair the defined structural body.

USE AND EXTERNAL CAUSES

Damage caused by accident, impact, road hazards, severe-road use beyond the trailer’s intended use, improper hitching, overloading, poor load balance, misuse, neglect, freezing, improper storage, insufficient ventilation, corrosion, animals, theft, vandalism, weather, fire, flooding or chemicals.

ELECTRICAL AND CONNECTION DAMAGE

Damage caused by incorrect voltage or polarity, unsuitable cords, surge, improperly matched battery or charging equipment, or improper external connections.

ALTERATIONS AND IMPROPER REPAIR

Damage caused or materially worsened by modifications, unsuitable parts, structural penetrations or improper diagnosis, installation, service or repair. An alteration alone does not cancel coverage for an unrelated defect.

OTHER EXCLUSIONS AND EXPENSE LIMITS

MOISTURE AND SECONDARY LOSS

Condensation, mold, mildew, freeze damage and moisture from open windows, external sources or neglected seals are excluded when not caused by a covered defect. No exclusion removes a covered installation defect or a non-waivable legal remedy. Secondary property or economic losses are subject to the damage limitation below.

USE AND ADDED EQUIPMENT

Camping, mobile business or full-time use does not, by itself, cancel a warranty issued with the trailer. Coverage depends on an original covered defect. Ordinary wear, maintenance, misuse and damage caused by equipment or alterations added after delivery are addressed by the exclusions in this booklet. If a rental or fleet sale has different written warranty terms, those terms must be identified and provided at sale; a later online revision does not change the warranty already issued.

PREFERENCE AND FUTURE COMPATIBILITY

Redesign requests, upgrades, preferences about appearance or feel, and incompatibility with future third-party hardware, software, networks or services are not defects solely for that reason.

TRANSPORTATION AND RELATED EXPENSES

Except when authorized in writing or required by law, the owner pays transportation, towing, fuel, mobile-service premiums, storage, lodging, meals, reservations, loss of use, lost income and personal-property expenses. Covered diagnosis and repair costs are handled under the service procedure; uncovered fees must be disclosed and agreed before chargeable work.

SUBMIT A WARRANTY REQUEST

Send one clear request so we can review the problem and explain the next step.

CLAIM CHECKPOINTS

1. Identify: VIN, model, delivery date, location and contact information.
2. Document: symptoms, discovery date, photos or video, equipment labels, error codes and relevant service history.
3. Check: the relevant owner instructions and component manual, but only safe and reasonable owner checks.
4. Submit: happiercamper.com/pages/contactus or support@happiercamper.com. Keep follow-up with the case reference.
5. Review: Happier Camper may request a particular inspection, records or diagnosis needed to determine cause and coverage. Reviewing a request is not confirmation of coverage.
6. Authorize: obtain written approval before incurring outside warranty-related costs. Follow the next page’s checkpoints.

IMMEDIATE SAFETY OR ACTIVE DAMAGE

For gas odor, smoke, fire, arcing, towing danger or major structural instability, stop use and obtain emergency or qualified help first. For severe active water intrusion, safely stop the source and protect the area. Notify Happier Camper as soon as reasonably possible.

WRITTEN COST APPROVAL CHECKPOINTS

BEFORE OUTSIDE CHARGES

1. Send the shop’s name, diagnostic estimate, fee and hourly rate. Obtain written approval of the diagnostic work and cost limit.
2. Send findings, photos and an itemized repair estimate. Diagnostic approval is not repair approval.
3. Obtain written repair approval for parts, labor hours/rate, shipping, taxes, other fees and maximum payment.
4. Pause changed or extra work until new written approval is issued.
5. Keep invoices, findings, photos and reasonably requested replaced parts. Use your case number.

PAYMENT AND UNCOVERED WORK

A case number, advice or shipped part does not approve outside charges. Planned unapproved costs are not reimbursed under these voluntary warranties unless law requires otherwise. Agree to uncovered fees before work. Approval limits do not restrict non-waivable legal remedies.

TRUE EMERGENCIES

For immediate danger or substantial damage, take reasonable protective action and contact us promptly. Keep photos and receipts. Missing advance approval alone does not defeat an otherwise covered claim; emergency action does not itself establish coverage.

FACTORY LOCAL SERVICE OR SUPPLIED PART

We will explain where approved repairs can be done or whether we can send a replacement part.

WHERE COVERED WORK HAPPENS

Covered repairs may be arranged at Happier Camper or a qualified shop we approve. Contact us before bringing your trailer to the factory. You do not automatically have to return it to the factory for every repair. Applicable law still governs the repair arrangements and transportation costs.

FIND A LOCAL SHOP

1. Start with Google Maps and recent detailed Google reviews for RV repair plus the affected system.
2. Confirm experience with compact fiberglass trailers and qualifications for the particular repair.
3. Request an itemized estimate and disclosed diagnostic fee.
4. Send the shop details and estimate through the case channel before authorizing warranty work. Good reviews do not replace our written approval.

IF HAPPIER CAMPER SENDS A PART

You may choose a safe owner-installable repair within your ability, following written instructions. Owner, household-member or friend time and labor is not reimbursed under the voluntary warranty. If you prefer professional installation, request an approved service path before arranging it. Self-repair alone does not cancel remaining coverage; damage caused by improper work is excluded.

LEGAL RIGHTS AND RESPECTFUL SUPPORT

The written warranty and applicable law determine the remedy.

IMPLIED AND STATUTORY WARRANTIES

Nothing in this booklet disclaims implied warranties of merchantability or fitness, sets a uniform implied-warranty duration, or limits rights that cannot lawfully be waived. Applicable federal, state, provincial and territorial law determines those rights and remedies.

INCIDENTAL AND CONSEQUENTIAL DAMAGES

TO THE EXTENT PERMITTED BY LAW, HAPPIER CAMPER EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES UNDER THESE VOLUNTARY WARRANTIES. Some states, provinces or territories do not allow these exclusions or limitations, so they may not apply to you. No term excludes liability that cannot legally be excluded.

SPECIFIC RIGHTS

These limited warranties give you specific legal rights. You may also have other rights varying by state, province or territory. Requesting discussion or review does not impose mandatory arbitration, shorten a legal filing period or require waiver of a statutory remedy.

RESPECTFUL COMMUNICATIONS

For threats, harassment, discriminatory abuse or repeated profanity directed at staff after a request to stop, Happier Camper may end that interaction and use a written claim channel or designated representative. This does not cancel coverage or block submission, review or remedy of a covered claim. Ordinary frustration or criticism is not itself a denial ground.

PRODUCT CHANGES AND CONTACT

Keep the warranty issued for your trailer with the owner documents.

AUTHORIZED CHANGES

Only an authorized officer may approve a change to these voluntary warranty terms in writing. This does not erase an enforceable express warranty, representation or right arising under applicable law. Product updates do not by themselves establish that an earlier product was defective.

PRINTED AND ONLINE VERSIONS

The warranty applicable to your trailer should be available before purchase and supplied with the sale documents. Keep that version and your VIN record. Printed manuals, supplier contacts and support notices may become outdated; check the website's Resources page for updates. Ask support@happiercamper.com for a copy of the warranty issued for your VIN. A later online revision does not replace or reduce the rights in the warranty issued at sale.

CLAIM CONTACT

Happier Camper, Inc.
2960 Marsh Street, Los Angeles, CA 90039
1-844-755-CAMP (1-844-755-2267)
support@happiercamper.com
happiercamper.com/pages/contactus

WARRANTY RECORD

Retain model/VIN, purchaser name, original delivery date, dealer and applicable warranty copy. A separate owner signature or registration card is not required by these terms for claim review.

YOUR WARRANTY AND SERVICE RECORD

Keep this optional record with your warranty and delivery paperwork.

TRAILER

Model _____
VIN _____
Original retail delivery date _____

PURCHASE

Owner _____
Dealer _____
Applicable warranty revision _____

COVERAGE DATES

One-year camper term ends _____
Five-year structural term ends _____
Dates remain subject to legally required extensions.

SERVICE

Case reference _____
Provider _____
Written scope and cost approval _____

> Routine care, operating instructions and seasonal storage guidance are in your model’s owner manual. Keep both booklets available offline.

COMPONENT CONTACTS

Match the brand and model on your equipment label. This directory lists support channels; it is not a list of equipment included with your camper.

DOMETIC

Sinks, faucets, cooktops, refrigerators and climate equipment
https://www.dometic.com/en-us/support

LAVEO DRY FLUSH

Waterless toilets and refill systems
https://dry-flush.com/contact/

FIAMMA USA

Awnings and related hardware
https://www.fiammausa.com/contatti

RENOGY

Batteries, solar and charging equipment
https://www.renogy.com/pages/contact-us

> For installed-equipment problems, contact Happier Camper first. We can help identify an installation issue or direct you to the supplier. Keep your model/serial number, VIN, photos, fault code and proof of purchase ready. Get written approval before outside warranty charges.

COMPONENT CONTACTS

Match the brand and model on your equipment label. This directory lists support channels; it is not a list of equipment included with your camper.

PROGRESSIVE DYNAMICS

Converter and electrical distribution equipment
https://www.progressivedyn.com/support-technical-information/

DEXTER

Axles, brakes and running gear
https://www.dextergroup.com/contact/warranty-claims

NORCO / BAL

Stabilizers and related hardware
https://norcoind.com/contact-us/

THETFORD

Portable toilet equipment
https://www.thetford.com/us/contact-us/

> For installed-equipment problems, contact Happier Camper first. We can help identify an installation issue or direct you to the supplier. Keep your model/serial number, VIN, photos, fault code and proof of purchase ready. Get written approval before outside warranty charges.

COMPONENT CONTACTS

Match the brand and model on your equipment label. This directory lists support channels; it is not a list of equipment included with your camper.

TRUMA

Furnace and water-heating equipment
https://support.truma.com/

LIPPERT / CURT

Jacks and related trailer equipment
https://support.lci1.com/contact

MAXXAIR / AIRXCEL

Roof ventilation equipment
https://www.maxxair.com/contact/

ITC

Lighting and fitted accessories
https://www.itc-us.com/contact-us

> For installed-equipment problems, contact Happier Camper first. We can help identify an installation issue or direct you to the supplier. Keep your model/serial number, VIN, photos, fault code and proof of purchase ready. Get written approval before outside warranty charges.

RESOURCES & SUPPORT

Resources & support

Current manuals, care guides and support information.

https://happiercamper.com/blogs/resources

Watch the how-to videos

Camper walkthroughs and Adaptiv demonstrations on our official YouTube channel.

https://www.youtube.com/@happiercamperofficial

Join the owner community

Owner layouts, trips and questions. Use your equipment instructions and qualified service for safety-critical work.

https://happiercamper.discourse.group/

Contact Happier Camper

Send your VIN, equipment label, photos and symptoms. For an urgent safety problem, stop use and seek emergency or qualified help.

https://happiercamper.com/pages/contactus

Choose guidance for your model and equipment. Keep this manual and the warranty supplied with your camper available offline.

KEEP YOUR CAMPER HAPPY

Learn the systems. Keep it dry.
Check before each trip.
Enjoy the road ahead.

HAPPIERCAMPER.COM